



**STATE OF TENNESSEE
DEPARTMENT OF COMMERCE AND INSURANCE
COLLECTION SERVICE BOARD
500 JAMES ROBERTSON PARKWAY
2ND FLOOR, DAVY CROCKETT TOWER
NASHVILLE, TENNESSEE 37243
615-253-1179 (FAX)
615-741-1741**

**Tuesday, November 20, 2007
9:00 A.M. (Central Time)
Room 640 Davy Crockett Tower**

MEETING AGENDA

I. Call to order- *Bart Howard, Chairman*

- Roll Call
- Announcements

II. Agenda- Review/Adopt

III. Minutes from September 4, 2007 meeting- Review/Approve

IV. Legal Report- *Bethany Heuer, Staff Attorney*

- Report on attorney from ComCast
- Report on accountant/lawyers reviewing OSI application

V. Administrative Issues- Don Trotter, Administrative Director

- [Ex A] Open complaint report

VI. Application Review- *Collection Service Board Members*

VII. New Business/Unfinished Business

- Report from Chairman Howard on the NACHAR/FTC meeting.
- Multiple agencies at same address with one location manager.

VIII. Adjourn

Commission/Board meetings will be conducted by permitting participation of the Commission/Board members by electronic means of communication, if necessary. Any member participation by electronic means shall be audible to the public at the location specified above.

Some meetings may be cancelled 30 days prior to the actual meeting.

Before planning to attend a meeting, please be certain the meeting is being held as originally scheduled.

Unless Otherwise Noted, All times listed are United States Central Time.